



IMS (Quality & Environmental) Policy

Guarantee Laundries is an independent company providing workwear, laundry, linen hire and other hygiene services to manufacturing and service industries, hotels, schools, local authorities and private individuals.

Our prime objective is to achieve long-term success in our chosen markets by offering a continual improvement of product, process quality and standard of reliability. Success in this sense means profit and attractiveness of our services, as well as their acceptance by our current and prospective customers.

The overall requirements of Guarantee's integrated management system are in accordance with ISO 9001 and ISO 14001. The management team will review this system twice per year, in order that its effectiveness may be continually improved. In addition to this specific objectives will be produced for each area from the strategic plan, measured against targets and reviewed at the monthly management meetings.

We are committed to providing a quality service and protecting the environment by:

- Communicating performance and objectives to all staff quarterly.
- Fulfilling our compliance obligations and any other identified requirements.
- Ensure openness of our environmental activities with all stakeholders, including employees, customers, suppliers, sub-contractors and regulators.
- Providing continual training, and involving our employees in our environmental programmes.
- Reviewing our products and services regularly to ensure they are sourced, transported and stored with the environment in mind.
- Reviewing our cleaning processes regularly to ensure product, water and energy usage is at its most efficient, whilst maintaining quality and productivity.
- Ensuring a high standard of visual appearance on the site, to make a pleasant working environment and to maintain good relationships with our neighbours.
- Efficiently route plan our vehicle fleet to minimise fuel, cut down emissions and contribute to less road congestion.
- Minimising waste through reuse and recycling, sending waste to landfill as a last resort, and ensuring safe disposal of all our waste when no viable alternative is available.
- Consider the environmental aspects of our suppliers and carriers, ensuring high environmental practices are performed.
- Establishing realistic targets to achieve continual improvement, reducing environmental impacts throughout the Company by using monitoring systems.
- Take measures to prevent pollution, and ensure procedures are in place should accidental releases occur.

Guarantee Laundries will review this policy on an annual basis to ensure that it continues to reflect the aims and objectives of the Company.



F M Foote
Managing Director

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